1 Q. Re: Rates Schedules, page 20 of 47 2 Please describe any conservation and demand management programs that are targeted for Sheshatshiu in 2013 and 2014. 3 4 5 6 The programs available provincially and provided in IN-NLH-013 and IN-NLH-015 will A. 7 continue to be available through 2015 with the exception of the ENERGY STAR® Windows program, Block Heater Timer program, and Isolated Systems Community 8 program. The Windows program ended as of December 31, 2014 due to market 9 10 saturation. The Block Heater Timer program is not being offered due to lack of 11 participation, and the Isolated Systems Community program was a three-year 12 program that ran from 2012 through 2014. 13 14 Also available provincially are the Business Efficiency Program and Heat Recovery 15 Ventilator Program launched in 2013 that provide incentives to commercial 16 customers for a range of energy efficiency opportunities, and to residential 17 customers to install energy efficient Heat Recovery Ventilators, respectively. A Small Technologies program was launched in 2014 to provide [] point-of-purchase 18 19 rebates for smaller items such as energy efficient lighting and will continue to be 20 available in 2015.